

HUGHP.HARVARD.EDU

In observance of the **University's Winter Recess**, our office will be closed from December 22, 2023, through January 2, 2024. We will reopen for normal business hours on January 2, 2024. If you need immediate assistance in our absence, please see below for important resources that you may access:

<b>HUGHP MEMBERS</b>	
<b>Pharmacy Inquiries</b> (including travel overrides)	Contact Express Scripts at 877-787-8684.
<b>Medical Benefits or Urgent Care Inquiries</b>	Contact Blue Cross Blue Shield of MA at 800-257-8141
<b>Referrals</b>	Contact your PCP's Office
<b>Newborn Enrollment</b>	Contact the Harvard Benefits Office at 617-496-4001 or by email at <a href="mailto:benefits@harvard.edu">benefits@harvard.edu</a>
Benefit information is also available <a href="#">online</a> .	

<b>Telemedicine for HUGHP</b>
Utilize your telehealth benefits and receive care from the comfort of your office, hotel room, or home. <a href="#">Learn more about using Well Connection</a> .

<b>Medical Records and Immunizations</b>
Member Services does not accept medical records (including proof of COVID-19 vaccine) nor immunization forms. For assistance, please contact:  HUHS Health Information Services/Medical Records <a href="mailto:mrecords@huhs.harvard.edu">mrecords@huhs.harvard.edu</a>

**Note: We will review emails for urgent issues only between December 27 and December 29. Nonurgent emails will be answered when we resume normal business hours.**

**Member Services would like to wish you a happy winter recess!**