

PillarRx – Specialty Medication Copay Assistance Program

Harvard University has partnered with the PillarRx Copay Assistance program to reduce your costs for certain specialty medications that you and/or your dependents may be taking to manage your health. Specialty medications are high-cost prescription medications used to treat complex or chronic conditions. These medications often require special handling and administration and are carefully supervised by health care providers.

This is a confidential program managed directly by PillarRx. PillarRx can help you secure financial assistance through drug manufacturers that will substantially reduce or completely cover your out-of-pocket costs for your specialty medication(s). Your Pharmacy benefit remains through Express Scripts and is not changed by this program.

Note:

- Manufacturer assistance dollars may not accumulate toward deductibles and/or out-of-pocket maximums.
- Medications will still need to be filled through Accredo, the Express Script Specialty Pharmacy.
- Enrollment in the program is voluntary however, you must actively opt in if you wish to participate or opt out if you don't wish to participate. If you don't actively opt out you may be responsible for up to 30% of cost of the medication.

How to get started:



If you are prescribed an eligible medication, you will be contacted by a PillarRx Care Team Member to help facilitate enrollment in the manufacturer programs. They will:

- Provide details about your current costs
- Enroll you in the program or work with the drug manufacturer(s) to facilitate your enrollment
- Secure savings for you and your family
- Answer any questions you have about the program

The program will then provide ongoing support to:

- Work with your specialty pharmacy to facilitate refills and manage your negotiated out-of-pocket costs
- Manage claims and ensure your financial assistance is processing as expected
- Work with you and your family/caregiver to manage ongoing communication with the drug manufacturer(s), specialty pharmacy and your health plan

Call PillarRx Anytime

You'll receive a call from a PillarRx Care Team Coordinator to start the process. If you do not receive a call or if you have any questions about the program, you can call them directly at 636 614 3126.